

# OHCA

OREGON HEALTH  
CARE ASSOCIATION

*OHCA promotes high quality care and services through professional development and effective advocacy in the shaping of public and private policy.*

**Date:** January 19th, 2012

**Time:** 9:00am—4:00pm

**Location:**

World Forestry Center—Miller Hall  
4033 SW Canyon Rd  
Portland, OR 97221

**CEUs:** 6.0

2.5 Memory Care Credits

**Cost:**

OHCA Members: \$75/person  
Non-Members: \$175/person

**Sponsored By:**

**MCKESSON**  
*Empowering Healthcare*

**OHCA**  
11740 SW 68th Parkway Ste 250  
Portland, OR 97223  
**Office:** (503) 726-5260  
**Fax:** 503) 726-5259  
**www.ohca.com**  
**Register:** [www.ohcaonline.com](http://www.ohcaonline.com)

## OHCA Special Event

*Nursing Facilities, Assisted Living, Residential Care, Memory Care  
Administrators, Directors of Nursing, Health Services Managers, Other Leaders!*

# Annual Quality Summit

## Room for Improvement: Reduce Resident Pain, Enhance Quality of Life



Up to 80% of older persons living in long term care (LTC) setting suffer from **at least one** pain related problem. How do the pain management systems measure up in your community? **By attending the 5th Annual OHCA Quality Summit each ALF, RCF and NF will be able to impact and improve this critical resident care outcome.** Not only will you increase resident well being but also strengthen your position in the marketplace by demonstrating your ability to effectively manage resident pain. Hear from long term care quality leaders and clinical experts on how to

enhance this critical quality indicator. Although aging contributes to the likelihood of pain conditions, effective assessment and management can ensure good quality of life. When resident pain is managed, there is a direct and immediate benefit to the residents, staff and overall quality of life including: increased self care, improved mobility, decreased behaviors, increased activity participation and overall resident and staff satisfaction.

**At the conclusion of this event, audience members will be able to:**

### Multiple Person Discount!

Register 4 or more people from your corporate office or individual facility by Friday, January 13th & receive a 20% discount on registration fees!

Corporate Office Registration: Use Coupon Code **QScorp**

Individual Building Registration: Use Coupon Code **QS2012**

*OHCA Members Only!*

- Examine technical versus adaptive change and how they relate to resident satisfaction, staff stability and re-hospitalization
- Identify compliance trends and surveyor insights with regards to resident pain
- Ascertain the importance of a quality improvement program and connect the key essentials for quality improvement related to resident pain
- Explain the key critical indicators for pain management
- Describe the barriers and challenges to managing resident pain
- Examine the special considerations for pain management for residents with dementia
- Complete root cause analysis plan for overcoming resident pain

### Presenters & Faculty

- David Gifford, MD, MPH, Senior VP Quality & Regulatory Affairs, American Health Care Association
- Lois Miller, PhD, RN, FGSA, FAAN, Betty Irene Moore School of Nursing, University of California Davis
- Kristen Swafford, PhD, RN, DNS, Elder Centered Consulting, Affiliate Faculty, School of Nursing, OHSU
- Mary Borts, RN, NF RAI Coordinator, SPD Client Care Monitoring Unit
- Kristina Anderson, Social Worker, SPD CBC Client Care Monitoring Unit

Register Online at [www.ohcaonline.com](http://www.ohcaonline.com)

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